

Subscriber frequently asked questions (FAQ)

For

ArenaGames

A E-sports Platform for casual mobile games

Powered by DigiPoint

Jamaica

1. VERSION CONTROL

Version	Last Update Date	Author	Comment
1.1	9/9/2022	DigiPoint	Vendor submitted



FAQ

1. What is “Arena Games?”

ArenaGames is a e-sport gaming platform provided by DigiPoint Limited, powered by Digicel. Players are required to subscribe to the service to play. Top subscribers can win Digicel call credit weekly by playing.

0. Who can play?

Any Digicel subscriber is allowed to register and play Arena Games.

0. Who can win?

Any Digicel prepaid subscriber has a chance to win call credit.

0. How do I subscribe?

- Visit Games & More in the **My Digicel app** and click on Arena Games. Follow the steps to subscribe. Select a game of your choice. Play to win!
- OR Text Win to 1876-444-4636. You will receive a unique link to click. Follow the steps to subscribe. Select a game of your choice. Play to win!
- OR visit <https://arenagames.mydigicellive.com>

0. How to Play

- Select a game of your choice.
- Play games and try to beat the target score.
- Win coins based on your performance and advance on the leaderboard.
- TIP: Purchase “score Boosters” to quickly climb the leaderboard.

0. Do I have to pay to play Arena Games?

No. Arena Games cost \$0 dollars to play and are free to Digicel subscribers.

0. How many times can I play Arena Games?

Subscribers can play each weekly game as many times as they like. The more you play, the greater your chances of winning.

0. How are winners determined in Arena Games?

Subscribers can win based on their ranking on the leaderboard. The subscribers with the most coins at the end of the week are ranked at the top of the leaderboard.

0. How do I gain coins?

Each time a subscriber meets the target score.

0. **What is a target score?**

A target score is the minimum game score set by the community that we expect each subscriber to achieve.

0. **What do I get if I make the target score?**

Subscribers earn 3 coins each time they make the target score.

0. **What happens if I do not make the target score?**

Subscribers will lose 2 coins if they fall below the target score.

0. **Can I win prizes if my coins are in negative?**

No. You must have a positive coin total at the end of the week.

0. **Is there an option to quickly increase my ranking on the leaderboard?**

Yes. You can purchase a **Score Booster**. This is a feature of Arena Games that multiplies your coins based on how well you score in the game. It increases your chances of winning. Each Score Booster cost \$10

0. **How does the Score Booster feature work?**

Once you have reached the target score for the game, you have the option of purchasing a Score Booster. A Score Booster comes in three tiers and multiplies the amount of coins you earn pushing you up the leaderboard. So instead of earning only 3 coins each time the target score is met, players have a chance of multiplying coins based on their score range.

Here is a breakdown of the amount of coins you will earn, based on your score range when you purchase a Score Booster :

Bird Bump Target Score:40

Score Booster Tiers	Score Booster Increase	Players Actual Score Range	Coins Earned
1	X 10	40 - 120	30
2	X 30	121 - 279	90
3	X 70	280>	210

For example: If you score 130 on a game, you will qualify for tier 2 Score Booster. You will then earn 90 extra coins with the Score Booster instead of 3.

0. **How much does the score booster cost?**

Each score booster costs \$10.

0. Can I purchase multiple score boosters?

You can purchase another score booster once you have used the previous booster and have met the target score.

0. Is the Score Booster still valid if I do not meet the target score?

Yes. If you do not meet the target score for the game, you will still have your score booster which can be found in 'my account'.

0. Are boosters automatically charged?

No. Players must manually purchase a booster if they desire for each game.

0. Is the target score different for each game and does it affect the score range?

The target score varies per game based on the difficulty level of the game. The score range will therefore be different for each game.

0. How do I check ranking on the leaderboard?

Every time you play you will receive a text message stating your score and your current rank. You also can click the link in the text message and check the 'Leaderboard' section to see the top 10 players along with your current rank and score.

0. How are prizes determined?

Each week our top 5 players on the leaderboard will receive call credit. Spot prizes will also be available to Arena Games social media fans and followers weekly.

Top 5 ranked players will receive each week:

1st Place	2nd Place	3rd Place	4th Place	5th Place
\$4000 Call Credit	\$2000 Call Credit	\$1000 Call Credit	\$500 Call Credit	\$250 Call Credit

0. **Can I win prizes multiple times?**

Players can win prizes multiple times once they have made the top 5 on leaderboard.

0. **How do I retrieve my prize if I make the top 5 on the leaderboard?**

Winners will be sent a text message from 876 444-4636 with a link to claim their prize.

0. **When are prizes issued?**

Prizes are issued every Friday at midday.

0. **When does a new game start?**

A new game typically starts at 1:00 pm each Friday. The leaderboard will be cleared down with a new game title available. Text messages will be sent to all subscribers notifying them.

0. **Do I get charged for text messages for Arena Games?**

No. Messages from 876 444-4636 are free.

0. **If I do not wish to receive any more notifications from Arena Games, how do I unsubscribe?**

To unsubscribe from Arena Games, go into the 'My Account' section and click 'unsubscribe' to stop receiving Arena Games notifications.